



2009  
ANNUAL  
REPORT

Gillis • Healthy Families Counseling & Support • Marillac • Ozanam • Spofford

*Strengthening Communities, Children and Families*

[www.cornerstonesofcare.org](http://www.cornerstonesofcare.org)

Administrative Office: 4901 Main Street, Suite 220, KCMO 64112 • p 816.508.1700

*DENISE CROSS.....PRESIDENT/CEO*

*Each day, Cornerstones of Care has a positive impact on the lives of vulnerable children and their families across the states of Missouri and Kansas. From home visitation for newborns to assisting an older youth in their transition to adulthood, our services provide a foundation for children/youth, many who have suffered great tragedy, to become successful, contributing members of our community.*

*Our community based programs provide parents and family members with the supports they need to successfully care for children in their home. The highly skilled professionals of the Cornerstones of Care system and our strong community partners demonstrate an on-going commitment to the implementation of best practices and a holistic approach for the children we serve.*

*The 2009 annual report provides a snapshot of the positive impact we have had on the lives of thousands of children and families in our community.*

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*BRET BOEGER.....CHAIR, CORNERSTONES OF CARE BOARD OF DIRECTORS*

*As chair of the Cornerstones of Care Board of Directors, I have enjoyed the opportunity to work with a board comprised of dedicated community leaders and with a professional staff committed to improving the well-being of children and their families. Employing the strengths and special expertise of the Cornerstones of Care agencies and programs, and with the support of the community, we continue to be able to implement innovative approaches and achieve successful outcomes.*

*I am pleased to share with you the highlights of 2009.*

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## PROGRAMS OF CORNERSTONES OF CARE

### FOSTER CARE AND ADOPTION SERVICES

- **Dave Thomas Foundation for Adoption grants renewed**
- **Nurse Case Management contract awarded by State of Missouri became a part of Foster Care, beginning services in September and serving 1,100 children.**
- **Case Managed 450+ children in Missouri's foster care system:**
  - **150+ children safely reunified with parents, adopted, or achieved legal guardianship; AND 100% of children served were safe from abuse or neglect while in foster care.**

### GIVE WHAT YOU GOT

- Distributed 12,818 diapers; 816 birthday gifts; and 378 holiday gifts
- Utilized 624 volunteer hours

### WORKING SOLUTIONS

- Provided services to 21 external clients; presented to 500 attendees at the Federal Executive Board Unity Day; provided workshops to all Jackson County Children's Division supervisors
- Provided 265 hours of training/coaching to staff, an increase of 37%; completed Leadership Academy 360-degree assessments; provided internal Leadership Learning Series and Emerging Leaders Series

## 2009 EVENTS

- **NATIONAL FAMILY WEEK CELEBRATION** at the Kemper Museum of Contemporary Art hosted 200+, showcasing children's art representing the Meaning of Family and honoring our 2009 Outstanding Family Advocates: John Payne, The Hon. Sherrill Roberts, The Hon. Kathleen Sloan, Jeanne Bates, and Rhonda Meyer.



Denise Cross and Bret Boeger hosting National Family Week Celebration



Outstanding Family Advocates



Children's Art Poster

- **COMMUNITY PARTNERS** included Barnes and Noble on The Country Club Plaza, Blue Cross Blue Shield of Kansas City, Precision Printing, Neighborhood Tourist Development Fund, Fiddly Fig Florist, R.E. Miller Insurance, Landers Vision, Premier Promotions, the Taylor S. & Patti H. Abernathy Charitable Trust, and numerous individuals who supported our activities and events.

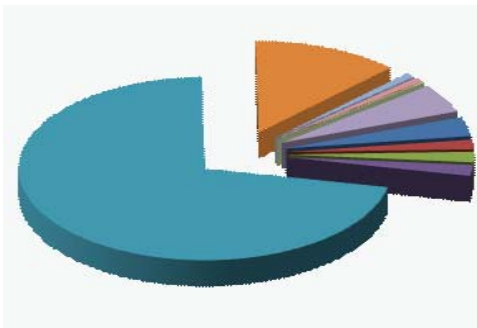
- **COMMUNITY RESOURCE FAIR** at Kansas City Convention Center co-presented with the Jackson County Children's Division hosted 1000+ individuals and 160+ vendors



Attendees registering at the Community Resource Fair

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## CORNERSTONES OF CARE 2009 REVENUES

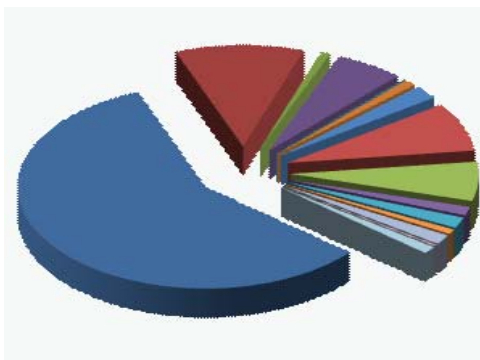


■ PUBLIC SUPPORT	\$1,576,848.00	3.39%
■ SPECIAL EVENTS	778,752.00	1.68%
■ UNITED WAY	856,164.00	1.84%
■ GRANTS	890,511.00	1.92%
■ GOVERNMENT REVENUE	33,217,667.00	71.44%
■ PRIVATE FUNDING	5,939,867.00	12.78%
■ FEE FOR SERVICE	405,962.00	0.87%
■ OTHER REVENUE	386,362.00	0.83%
■ RELIGIOUS ORGANIZATIONS	64,927.00	0.14%
■ INVESTMENT INCOME	2,375,481.00	5.11%
TOTAL REVENUES	<u>\$46,492,541.00</u>	<u>100.00%</u>

Audit performed by Dana F Cole & Company, LLP Certified Public Accountants

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## CORNERSTONES OF CARE 2009 EXPENSES



■ SALARIES	\$26,496,081.00	58.03%
■ FRINGE BENEFIT EXPENSE	5,065,923.00	11.10%
■ OTHER PERSONNEL EXPENSE	371,031.00	0.81%
■ PROFESSIONAL SERVICES	2,693,454.00	5.90%
■ CONTRACT SERVICES	36,473.00	0.08%
■ PROGRAM SUPPLIES	466,565.00	1.02%
■ FOOD SERVICES	999,163.00	2.19%
■ INDIVIDUAL ASSISTANCE	3,570,403.00	7.82%
■ OCCUPANCY COSTS	2,843,726.00	6.23%
■ EQUIPMENT COSTS	630,397.00	1.38%
■ TRANSPORTATION EXPENSE	791,661.00	1.73%
■ PROFESSIONAL INSURANCE	346,182.00	0.76%
■ AGENCY ADMINISTRATION COSTS	712,100.00	1.56%
■ FUNDRAISING	64,371.00	0.14%
■ VOLUNTEER SERVICES	9,287.00	0.02%
■ INVESTMENT EXPENSES	23,392.00	0.05%
■ LOSSES ON UNCOLLECTIBLE	536,851.00	1.18%
TOTAL EXPENSES	<u>\$46,657,060.00</u>	<u>100.00%</u>

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MARY ELLEN SCHAID  
PRESIDENT

8150 WORNALL ROAD  
KANSAS CITY MO 64114  
816.508.3500  
[www.gillis.org](http://www.gillis.org)

*The mission of Gillis is to help at-risk children and their families become contributing members of the community through education, counseling and social services.*

IN 2009, GILLIS SERVED A TOTAL OF 1,507 CLIENTS.

- 93 WERE SERVED IN RESIDENTIAL TREATMENT; 21 RECEIVED RESPITE
- 106 WERE SERVED IN DAY TREATMENT PROGRAMS

PACT/PTS, IIS AND FRS PROGRAMS SERVE THE ENTIRE FAMILY

- 347 WERE SERVED BY PARENTS AND CHILDREN TOGETHER; 282 WERE SERVED BY PERSONAL TRANSITION SERVICES; 66 RECEIVED CASE MANAGEMENT SERVICES
- 43 WERE SERVED BY FAMILY REUNIFICATION SERVICE
- 122 WERE SERVED BY INTENSIVE IN-HOME SERVICES IN JACKSON CO.
- 51 WERE SERVED BY IIS IN NORTH KANSAS CITY

NEW PROGRAMS INCLUDED

- INTENSIVE FAMILY COUNSELING, SERVING 338 CLIENTS
- MULTIDIMENSIONAL TREATMENT FOSTER CARE, SERVING 6 CLIENTS
- OUTPATIENT THERAPY, SERVING 32 CLIENTS



*A student receives dental care from a generous donor*



*Financial and job skills practice at Vistas Taco Lunch*

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RYAN R DOWIS  
PRESIDENT

3100 NE 83 STREET  
SUITE 1401  
KANSAS CITY MO 64119  
816.508.1600  
[www.healthyfamilieskc.org](http://www.healthyfamilieskc.org)

*Our mission is to strengthen families through in-home and community-based parenting education and mental health treatment services designed to prevent abuse, ensure healthy physical and emotional development, increase positive fathering and mothering, build loving couples, and keep families intact to ensure everyone has a safe, stable and nurturing family.*

- HOME VISITATION AND MARRIAGE EDUCATION PROGRAMS (OCTOBER 2008-SEPTEMBER 2009):
  - ASSISTED 53 COUPLES WITH 8 HOURS OF MARRIAGE EDUCATION, AND 26 COUPLES WITH AN ADDITIONAL 20 HOURS OF MARRIAGE EDUCATION, FOR A TOTAL OF 342 HOURS OF MARRIAGE EDUCATION
  
- TENDER BEGINNINGS PROVIDED 515 HOME VISITS TO 73 FAMILIES; 645 HOURS OF SERVICES; 54 DEVELOPMENTAL SCREENINGS; 46 SOCIAL EMOTIONAL DEVELOPMENT SCREENINGS; 70 FAMILY SUPPORT PLANS; 35 POSTPARTUM DEPRESSION SCREENINGS; AND MADE 318 COMMUNITY REFERRALS
  
- BRAVEHEARTS FATHERING PROGRAM EXPANDED TO TRAINING FOR PROFESSIONALS WORKING WITH MEN WHO ARE VOLUNTARILY, OR BY COURT ORDER, SEEKING A BETTER RELATIONSHIP WITH THEIR CHILDREN.

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MARK RICHARDS  
PRESIDENT

8000 WEST 127 STREET  
OVERLAND PARK KS 66213  
816.508.3300  
913.663.KIDS  
www.marillac.org

*Marillac's mission is to provide  
troubled children and families  
hope for a brighter tomorrow.*

MARILLAC SERVED MORE THAN 1000 CHILDREN IN 2009.

- 1025 CHILDREN'S PSYCHIATRIC HOSPITAL ADMISSIONS HAD AN AVERAGE STAY OF 7 DAYS
  - OF THOSE SERVED, 41% WERE FEMALE, 59% MALE.

- 142 CLIENTS SERVED BY PSYCHIATRIC RESIDENTIAL TREATMENT (PRTF) SERVICES, WITH AN AVERAGE STAY OF 136 DAYS.
  - OF THOSE SERVED, 22% WERE FEMALE, 77% MALE.

- 182 STUDENTS RECEIVED THERAPEUTIC EDUCATION THROUGH DAY SCHOOL SERVICES AT THE OVERLAND PARK CAMPUS OR BLUE SPRINGS MISSOURI LOCATIONS.

- 750 VOLUNTEERS DONATED 1744 HOURS.



*Farmers Insurance volunteers on the court with Marillac residents*



*Anne Bowman and Jamie Clark of South Overland Park Rotary Club present a \$10,000 donation check*



*Tom Hogan of Capitol Painting with the mural he painted and donated*

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DOUG ZIMMERMAN  
PRESIDENT

421 EAST 137 STREET  
KANSAS CITY MO 64145  
816.508.3600  
www.ozanam.org

*Ozanam responds to the behavioral, emotional, social and spiritual needs of children and their families with dignity and care, providing a continuum of innovative services of the highest quality.*

IN 2009, OZANAM PROVIDED 26,223 RESIDENTIAL AND GROUP HOME TREATMENT DAYS FOR AN OCCUPANCY RATE OF 98.4%.

- 183 CLIENTS RECEIVED RESIDENTIAL TREATMENT SERVICES
- 39 CLIENTS RECEIVED CAMPUS GROUP HOME SERVICES
- 78 CLIENTS RECEIVED DAY TREATMENT SERVICES
- 22 CLIENTS RECEIVED FAMILY FOCUS/AFTERCARE SERVICES
- 292 CLIENTS PARTICIPATED IN THE INDEPENDENT LIVING PROGRAM THROUGH SCATTERED SITE APARTMENTS AND TRANSITION HOUSE SERVICES IN KANSAS CITY AND WICHITA
- BEHAVIOR INTERVENTION SUPPORT TEAM (BIST) PROVIDED SERVICES TO 58 SCHOOL DISTRICTS, SERVING 341 SCHOOLS, IN ADDITION TO 6 CHARTER SCHOOLS AND 2 PAROCHIAL SCHOOLS.



Day of Caring Volunteers



Graduating students surrounded by family, staff and supporters



Boys in Work Program help staff install baskets for campus disc golf course

*Strengthening Communities, Children and Families*



ALLEN UNKLESBAY  
PRESIDENT

9700 GRANDVIEW ROAD  
KANSAS CITY MO 64134  
816.508.3400  
[www.spoffordhome.org](http://www.spoffordhome.org)

*Spofford provides premier  
preventative and therapeutic  
services by connecting child,  
family, and community to  
achieve their potential.*

SPOFFORD POSITIVELY IMPACTED CHILDREN AND THEIR FAMILIES THROUGHOUT 2009 BY:

- LAUNCHING THE ARC TRAINING MODEL (ATTACHMENT, SELF-REGULATION, COMPETENCY) FOR DIRECT CARE PERSONNEL. THIS MODEL IS BUILT ON EQUIPPING STAFF WITH SKILLS TO HELP YOUNG CHILDREN DEALING WITH TRAUMA IN A RESIDENTIAL TREATMENT SETTING.
- GROWTH IN THE STRENGTHENING FAMILIES PROGRAM BY EXTENDING SERVICES TO THE DERRICK THOMAS ACADEMY, RESPONDING TO THE NEEDS OF THE AT-RISK POPULATION.
- BUILDING CAPACITY TO SERVE CHILDREN WITH HIGH-FUNCTIONING AUTISM, INCLUDING TRAINING WITH AREA PSYCHOLOGISTS, CASE MANAGERS AND COMMUNITY PROVIDERS.



SPOFFORD'S MILTON WALDRUP WAS RECOGNIZED AS THE 2009 DWIGHT E BRANSON DIRECT CARE WORKER OF THE YEAR BY THE MISSOURI COALITION OF CHILDREN'S AGENCIES (MCCA), AN HONOR AWARDED EACH YEAR TO ONE INDIVIDUAL WHO SERVES BEYOND EXPECTATIONS TO MEET THE NEEDS OF CHILDREN IN FOSTER CARE OR AT RISK OF FOSTER CARE.

*Strengthening Communities, Children and Families*

*THANKS TO OUR 2009 BOARD MEMBERS*

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CHARLES L. BACON, JR. • ANNE BOWMAN • MARCIA CHARNEY • DAVID DOUGLASS • J. BRETT GORDON  
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## 2009 CORPORATE ORGANIZATIONAL CHART

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↓  
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SUBSIDIARY AGENCIES:

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MARY ELLEN SCHAID, PRESIDENT/CEO

HEALTHY FAMILIES COUNSELING & SUPPORT  
BOARD OF DIRECTORS  
RYAN DOWIS, PRESIDENT

MARILLAC  
BOARD OF DIRECTORS  
MARK RICHARDS, PRESIDENT/CEO  
MARILLAC FOUNDATION

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DOUG ZIMMERMAN, PRESIDENT/CEO  
OZANAM FOUNDATION, OZANAM THRIFTMART

SPOFFORD  
BOARD OF DIRECTORS  
ALLEN UNKLESBAY, PRESIDENT/CEO  
SPOFFORD FOUNDATION

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BRIDGET STOPPELMAN, CHIEF FINANCIAL OFFICER

COMMUNITY OUTREACH & DEVELOPMENT  
THOM MCNAMARA, DIRECTOR

CORPORATE COMPLIANCE  
SUE ANDERSON, COMPLIANCE OFFICER

FOSTER CARE & ADOPTION SERVICES  
LESA CHANDLER, DIRECTOR

GIVE WHAT YOU GOT  
ANGI HEJDUK, DIRECTOR OF OPERATIONS

HUMAN RESOURCES  
SUE CARROLL, DIRECTOR

MANAGEMENT INFORMATION SYSTEMS  
JOHN DEDOVESH, DIRECTOR

WORKING SOLUTIONS  
BARBARA ROSS, DIRECTOR

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