

Training: *Practical and Customized*

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Training services address the leadership and behavioral needs of all levels of staff.

Leadership Development

Training professionals facilitate in a format that gives managers and executives a unique opportunity to discuss their questions and individual challenges. Through interactive workshops and conversation, participants are empowered with resources and tools to create a culture of accountability, better manage their workload, and deal assertively with staff issues.

An ongoing **Leadership Series** for current and emerging leaders addresses the core competencies of leadership.

Training Topics include:

- Creating a Culture of Accountability
- Communication
- Communicating Expectations
- Diversity
- Feedback Tools for the “Hard Stuff”
- Crucial Conversations
- Work Style Profiles
- Managing “Overwhelm”
- Generational Diversity

Staff Level Training

Entry level employees are offered a series of interactive training workshops providing “basic reminders” to enhance work behaviors, teamwork, improved performance, increased job satisfaction, and overall organizational success.

Clients represent healthcare, nonprofit, education, and government

For more information and a complete list of training topics, please contact Barbara Ross at 816.508.1705 or barbara.ross@cornerstonesofcare.org



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